

**Consumer Information Disclosures
 Annual Notice 2021-2022**

In accordance with the Higher Education Opportunity Act (HEOA) of 2008, the United States (US) Department of Education requires institutions offering US Direct Loans to disclose the following consumer information. If further information is required, please contact Financial Aid (financial.aid@questu.ca). Paper copies can be mail available upon request.

Consumer Information	Description
Financial Assistance Information	
Program Eligibility/Requirements	See <i>Applying for US Direct Loans</i> pdf (on our website).
Entrance Counseling	Prior to disbursement, a first-time Direct Loan borrower must complete entrance counseling, providing comprehensive information on the terms and conditions of the loan and borrower's responsibilities.
Institution Information	
Program	Quest offers a single academic undergraduate degree program offered as a Block Plan. To learn about the Bachelor of Arts and Sciences, visit our website .
Faculty	Visit our website to learn about Quest's faculty.
Facilities	Quest's campus, situated in the highlands of Squamish, BC, is comprised of 60 acres and includes the <i>Academic Building</i> (23 seminar rooms, 31 break-out rooms and 2 labs), <i>Library Services Building</i> (including a learning commons), <i>RecPlex</i> and <i>Dining Hall</i> . Enrolled students live on-campus in The Peaks : two residence buildings named Ossa and Red Tusk.
Cost of Attendance	Estimated annual costs can be found on our website or Academic Calendar .
Student Accommodation Policy	Detailed information can be found on our website .
Refund Policy	The <i>Refund of Fees and Charges</i> policy can be found in detail in our Academic Calendar .
Study Abroad	Information about studying abroad can be found on our website and <i>Applying for US Direct Loans</i> pdf (here).
Other	
FERPA	Quest is committed to protecting the privacy and confidentiality of personal information. All information collected by Quest is managed according to the BC Freedom of Information and Protection of Privacy Act ("FIPPA") and applicable university policies. Students have access to their own educational records and can grant third-party authorization through <i>Self-Serve</i> . Additional information can be found on our website or in the Academic Calendar .
Safeguarding Customer Information	Postsecondary educational institutions participating in the Title IV programs are subject to the information security requirements established by the Federal Trade Commission (FTC). Quest privacy policy can be found on our website .



Misrepresentation	Quest does not meaningfully misrepresent the nature of its educational programs, nor does it intentionally provide false, erroneous or misleading statements regarding the nature of its educational programs, nature of financial charges, employability of its graduates or its relationship with the US Department of Education. Quest’s academics are governed by the university’s Board of Governors .
Loan Disclosures	
Private Education Loans	US students who are ineligible for Direct Loans or need to borrow additional funding to meet their cost of attendance can also apply for private funding through Sallie Mae Smart Option Loans or Vermont Student Assistance (VSAC). See details online .
Code of Conduct Concerning Loans	In order to prohibit a conflict of interest concerning private educational loans, employees with responsibility of US Direct Loans are prohibited from the following: <i>revenue-sharing arrangements with any lender; receiving gifts from a lender, a guarantor, or loan servicer; entering into arrangements providing financial benefit from any lender or affiliate of a lender; directing borrowers to a particular lenders or refusing or delaying loan certifications; and offering funds for private loans</i> . All agents with responsibility for US Direct Loans are annually reminded for the code.